

CONSOLIDATION LOANS	SECTION: Important Numbers
	Subsection: *****

PHONE NUMBERS FOR BORROWERS:

Application Request (Consolidation)	800-236-6600
Application Status	800-236-6600
Coupon Books	800-236-4300
Disbursement Information	800-236-6600
Forbearance	800-236-4300
Guaranteed Loan Amounts	800-236-6600
Loan Account Inquiries	800-236-4300
Payments on Loans	800-236-4300
Status Changes	800-236-4300

WEB SITE

Internet Borrower Inquiry Service (IBIS) www.mygreatlakes.com

PHONE NUMBERS FOR CREDIT UNIONS:

Accounting Questions	800-340-1895
Applications	
Completing	800-340-1895
Ordering Consolidation Loan Brochures	800-356-5012
Status Inquiries	800-340-1895
Disbursement Dates	800-340-1895
Information (general)	888-264-5626 (press 4)
Inquiries on Loans	800-340-1895
Loan Sales	888-264-5626
Reports	800-340-1895
Status Changes for Borrowers	800-340-1895

EMAIL FOR CONSOLIDATION PROBLEM RESOLUTION: (credit unions only)

Customersfirst@glhec.org

WEB SITE

Internet Borrower Inquiry Service (IBIS) www.mygreatlakes.com

MAILING ADDRESS FOR CONSOLIDATED APPLICATIONS:

Great Lakes Higher Education Corporation
 Loan Consolidation Department
 P.O. Box 8956
 Madison, WI 53708-8956